

THE OVERVIEW AND SCRUTINY COMMITTEE

8 DECEMBER 2014

PERFORMANCE MONITORING UPDATE – PORTFOLIO PLANS MID YEAR
2014/15

REPORT OF THE LEADER

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RECENT REFERENCES:

[CAB2533](#) Adoption of Revised Winchester District Community Strategy 2010-2020, 4 December 2013

[CL90](#) Approval of Portfolio Plans 2014/15, 8 January 2014

[OS110](#) Performance Monitoring Update – Portfolio Plans Mid Year 2014/15, 27 October 2014

EXECUTIVE SUMMARY:

This report provides an update on the progress made against the projects that contribute to achieving the four outcomes of the Winchester District Community Strategy and are included in relevant Portfolio Plans 2014/15.

Each Portfolio Plan sets out for each Portfolio Holder their areas of responsibility and the key projects they will be held accountable for in achieving the outcomes included in the Community Strategy.

Attached as appendices to the report is an update on the progress achieved so far in 2014/15 against the projects that are included in the Leader, Business Services, Environment, Health and Wellbeing and Communities and Transport Portfolio Plans. Progress updates against the other three Portfolio Plans were reported to this Committee at its meeting on 27 October 2014.

RECOMMENDATION:

That The Overview and Scrutiny Committee raises with the Leader or other relevant Portfolio Holder any issues arising from the performance information in this report and considers whether any items of significance be drawn to the attention of Cabinet.

THE OVERVIEW AND SCRUTINY COMMITTEE

8 DECEMBER 2014

PERFORMANCE MONITORING UPDATE – PORTFOLIO PLANS MID YEAR 2014/15

REPORT OF THE LEADER

1. Introduction

1.1 The Committee is asked to consider this report as part of its role in holding Portfolio Holders to account and monitoring the progress the Council is making towards the outcomes of the Winchester District Community Strategy and the projects included in individual Portfolio Plans.

1.2 This report forms part of the regular performance and financial monitoring processes designed to check progress in delivering the Portfolio Plans and performance against identified indicators.

1.3 The information provided in the appendices has been drawn from the Council's performance management system Covalent, with input from the officers accountable for specific projects and indicators.

1.4 The format and content of this report is regularly reviewed and refined to assist Members in maintaining a clear overview of the Council's performance in delivering agreed outcomes, and in those areas of its work which Members consider to be of particular importance to our residents. Feedback from the Committee is encouraged, to inform future improvements.

2. Portfolio Plans 2014/15 Progress updates

2.1 The appendices to the report present a brief update on the progress that has been made during the first half of 2014/15 against the projects included in the Leader, Business Services, Environment, Health and Wellbeing and Community and Transport Portfolio Plans.

2.2 The Portfolio Plans themselves consist of a number of projects that contribute to the delivery of the Community Strategy outcomes which were agreed at Council earlier in January 2014 (Report CL90, 8 January 2014 refers).

2.3 An update on the projects included in the Housing Services, Built Environment and Finance and Organisational Development Portfolio Plans was presented to this Committee at its meeting on 27 October (report OS110 refers).

OTHER CONSIDERATIONS

3. COMMUNITY STRATEGY AND PORTFOLIO PLANS (RELEVANCE TO):

3.1 This report forms part of a system of performance and financial monitoring processes designed to check progress being made against Portfolio Plans,

which are the delivery programmes for the Community Strategy, and identified performance indicators which track progress in the four outcome areas.

4. RESOURCE IMPLICATIONS

4.1 As referred to within the appendices to the report.

5. RISK MANAGEMENT ISSUES

5.1 This report provides Members with an update on the progress that has been made against the projects and programmes that contribute to achieving the outcomes of the Community Strategy and are included in relevant Portfolio Plans.

5.2 Scrutiny of this progress forms part of the wider corporate approach to risk management, by enabling Members to identify and explore areas where performance is below acceptable levels or difficulties which are preventing progress in delivering important projects. The Council's project management process requires a full risk assessment, providing further controls over risks associated with Portfolio Plan activities.

BACKGROUND DOCUMENTS:

None

APPENDICES:

Appendix 1 Progress update – Leader Portfolio Plan 2014/15

Appendix 2 Progress update – Business Services Portfolio Plan 2014/15

Appendix 3 Progress update – Environment, Health and Wellbeing Portfolio Plan 2014/15

Appendix 4 Progress update – Communities and Transport Portfolio Plan 2014/15

Leader Portfolio Plan 2014/15

Mid Year Monitoring Report

This appendix provides an update on the progress achieved since the beginning of April against the actions included in the Leader's Portfolio Plan.

Active Communities Priority Outcome

Objective: Provide accessible sport and recreation

- River Park Leisure Centre – consideration of replacement facility
Cabinet will consider a report in December narrowing down the options (i.e. at North Walls and at Bar End) with the refurbishment as a fall back position.
- Deliver the 2012 Olympics Legacy Framework in partnership with the Sports & Physical Activity Alliance
Sport and Physical Activity Alliance 2014-15 Action Plan is progressing well with many of the actions already completed. Achievements so far include:
 - 103 additional level 1 and level 2 sports coaches working in the District
 - 60 adults and young people with learning difficulties participating in ParaPBs (personal bests) event in August
 - 593 people participating in doorstep activities in Stanmore, Highcliffe and Winnall

Prosperous Economy Priority Outcome

Objective: Support the local economy

- Preparation of a development strategy for Station Approach to generate high specification business premises in the centre of the city
 - Redevelopment of Cattle Market Car Park and Carfax sites*High level of interest already expressed, from within the City and from further afield. Development work seeks to position Winchester as a desirable location for large corporates, alongside ongoing work to support small and medium sized enterprises.*
- Ensure that the Silver Hill redevelopment is delivered in a way which supports existing businesses as well as providing new opportunities
Regular presentations to Winchester Business Improvement District and Chamber of Commerce to ensure existing businesses are appraised of latest plans. Scope for more active liaison with other groups/sectors, subject to determination of planning application. Judicial review challenge by Councillor Gottlieb is being robustly defended.
- Foster enterprise through a Workspace Winchester project;
First meeting of new Cultural Network heard series of presentations on workspace initiatives. Officers have commented on pre-application enquiry for workspace development at Winnall. Preliminary sketches currently being produced for Council property in Barfield Close as part of wider scheme.

- Support the roll out of superfast rural broadband in the District;
Continued good progress, with active support from Development Management and Economy & Arts Teams. Latest update available at www.hampshiresuperfastbroadband.com/hampshire-superfast-broadband-programme-latest-developments/
- Deliver business actions set out in the Low Carbon Route Map to build a low carbon economy;
Survey of Council housing stock completed to inform decisions on future investment in carbon reduction measures. New terms of reference agreed for Low Carbon Board, and new 'low carbon' branding being developed to reinforce community leadership role in this area.
- Commission a Planning Framework to support long term business performance in Winnall,
Commission advertised and selection process currently in hand.
- Commission the delivery of a business support portal for small to medium enterprises
Portal no longer considered necessary, following further investigation, but more integrated approach to support for SMEs now being developed for implementation in new financial year. Economic Development web pages have been reviewed and improved in meantime.
- To work with partners to provide support and advice to businesses on regulatory requirements,
Original meeting with Local Enterprise Partnership to discuss Hampshire-wide approach to this deferred to New Year.

Objective: Promote education and training

- Support local jobseekers via one to one mentoring service,
Service commissioned from Sova following competitive procurement process. Project manager appointed and referrals steering group has met for first time. Legal agreement is currently being finalised. Report to Town Forum in November.
- Establish an Employment and Skills Partnership (ESP) for the District,
Deferred to new financial year, to focus available time on development of transition plan for Universal Credit (not in original Portfolio Plan), now at draft stage. However, two skills taster days – hospitality and construction – have now taken place (originally conceive as work programme for ESP): well organised but low attendance by jobseekers.
- Sign up to the National Skills Academy for Construction,
Application approved in principle, but now requires evidence from North Whiteley developers to progress to full approval. Cabinet report planned for

January to support this policy, designed to secure more training/job opportunities for local people.

Objective: Promote tourism and the cultural assets of the District

- Deliver a major campaign in support of the World War 1 Commemorations, in conjunction with the Hampshire Big Theme partnership;
Poetry Festival with war time theme took place – positive response. Highlight event in Winchester College War Cloisters. Outreach events took place in parishes over spring/summer period. Efforts to foster engagement in wider 1914 commemorations by wider community via Parish Connect, grants programmes, Community Covenant and Hampshire Big Theme 1914 activities. Good engagement through ‘Lights Out’ initiative on 4 August. Military connections film commissioned and in hand. Morn Hill memorial launched. Additional public art (‘Box 459’) made its appearance in Cathedral Close in August and is now outside Abbey House before making other stops across the District until 2018. Big Theme exhibitions (Artists Rifles, Soldier’s Journey and Trench Coat) have all gone live in venues across Hampshire, including City Space and Gallery in Discovery Centre.
- Produce a Destination Management Plan for Winchester and the Heart of Hampshire,
Plan completed and published. Approval via Decision Notice is next step.
- Deliver Cultural Strategy for the Winchester District
Cultural Strategy launched at a well-attended conference. Cultural Leadership group initiated with two universities and bi-monthly meetings now taking place. Terms of reference agreed. Bi-monthly gatherings for supporting Cultural Network also in hand: first one looking at workspace took place in mid September, with next one at Discovery Centre in December.

Effective and Efficient Priority Outcome

Objective: Ensure that the Council is resilient with an agile and flexible workforce

- Work with Hampshire County colleagues to deliver a strong and ambitious cultural trust, to take delivery of the Council’s museum services from summer 2014.
Museum services have been delivered by the Hampshire Cultural Trust since 1st November 2014. Transfer took place followed detailed work on legal agreements, supported by Member ISG. Monitoring regime now set to begin. Final confirmation of arrangements for care of Civic Silver still awaited.

Business Services Portfolio Plan 2014/15

Mid Year Monitoring Report

This appendix provides an update on the progress achieved since the beginning of April against the actions included in the Business Services Portfolio Plan.

Active Communities Priority Outcome

Objective: Provision of housing to meet community needs

- Achieve the agreed Council House New Build Programme.
*19 new homes completed
60 homes with planning consent awaiting start on site or out to tender
54 homes that will be submitted for planning by the end of 2014/15*
- Provision of an Extra Care Housing Scheme in Winchester.
Proposals for additional Extra Care provision progressing and planning application currently being prepared.

Effective and Efficient Priority Outcome

Objective: Ensuring that the Council is resilient with an agile and flexible workforce.

- Oversee implementation of the Corporate Peer Challenge Action Plan (including where other Portfolio Holders lead).
Good progress has been made in implementing the action plan including the refresh of the Community Strategy, an improved approach to corporate planning reflected in the creation of Portfolio Plans and the continued development of the Project Office to support our major projects and Capital Programme. Remaining elements of the action plan have now been subsumed into the draft Corporate Transformation Plan which will be discussed at Cabinet on 3 December.
- Establish a programme of comprehensive service reviews across the organisation.
A programme of Business Development Initiatives is currently being drawn up, linking in to the Corporate Transformation Plan which will set out areas that seek to investigate a range of opportunities for more efficient ways of working, increasing income and saving money. It is anticipated that this approach will lead to a more realistic set of results than taking a one size fits all approach which has been used in previous years to support the savings agenda.
- Application for Customer Service Excellence re-accreditation.
The Customer Service Excellence onsite accreditation visit by external assessors is scheduled for January 2015

Objective: Medium term financial planning to ensure effective use of available resources including asset management.

- Overview of Asset Management Plan
The Council's General Fund Budget 2015/16 - Capital and Revenue Considerations Report (CAB2629, 3 December refers) presents a number of capital expenditure options for assets and properties identified in the Asset Management Plan.
- Develop Council assets to support Member priorities, including:
 - Bar End Depot
 - Avalon House
 - Abbey Mill
 - And any other sites as they arise in liaison with Lead Portfolio Holders

Up to twenty eight coaches will be able to use the Bar End depot site leading up to Christmas. Planning permission to create the car park will not be required as it will only be used for one month.

Work is on target at Avalon House to enable Southern Health Trust to move in during January 2015.

River Cottage Canteen opened in Abbey Mill on 24 September.

- Strengthen the financial resilience of the Council by building further on the principles established in the Asset Management Plan.
Earmarked reserves have been increased to fund future planned expenditure. However there are still some future capital requirements that will need funding to be identified including the River Park Leisure Centre and City Offices. This will be considered further during 2014/15 and the Plan updated in January 2015.
- Improve performance of the Guildhall.
Financial performance at the Guildhall is steadily improving and continues to be monitored closely.

Objective: Streamlined decision making to reduce bureaucracy whilst retaining openness and creativity

- Support development opportunities for the effective management of the organisation.
Administration of the Council's grants programmes continues to become more efficient, with applications for all programmes available on line for the first time this year and a higher degree of delegated authority to officers for small grants speeding up the awards process. New evaluation criteria agreed for core grants for 2015/16 for increased transparency.

Environment, Health and Wellbeing Portfolio Plan 2014/15

Mid Year Monitoring Report

This appendix provides an update on the progress achieved since the beginning of April against the actions included in the Environment, Health and Wellbeing Portfolio Plan.

Active Communities Priority Outcome

Objective: Ensuring that our communities are healthy and safe

- Working with a range of partners through the Winchester District Health and Wellbeing Partnership Board to maintain and improve the health and wellbeing of residents in the District

A total of £80,781 has been secured by the Board from the HCC Public Health grants programme to support a range of local initiatives linked to the local health and wellbeing action plan. An additional £60,000 was secured in partnership with Test Valley (lead), Eastleigh and New Forest councils to develop a Dementia Champions project, and £15,000 in partnership with Hart (lead), Rushmoor, Eastleigh and Basingstoke councils to kick-start work on the Workplace Wellbeing Charter. Projects will be delivered in 2014/15 and 2015/16. Members of the Health and Wellbeing Board will receive progress reports from project leads at the next meeting on 18th December.

Significant progress has been made on the 'Dementia' priority. WCC participated in a 'Spotlight on Dementia' event in June 2014. Following the development of a corporate action plan, WCC joined the Hampshire Dementia Action Alliance in October 2014. The official launch of the Winchester Dementia Friendly High Street on 23rd October was a noteworthy success – over 50 businesses and service providers, including WCC, received their 'Working to become Dementia Friendly' stickers from the Mayor. WCC is hosting a 'Dementia Champions' training day on 18th November. The training, which will be delivered by the Alzheimer's Society, will equip participants with the skills to deliver short dementia awareness sessions to others.

At the December meeting of the Board members will also be discussing action plan updates and considering priority issues for 2015. At this stage 'mental health' is likely to feature in the work plan for 2015/16.

- Leading the delivery of the Supporting Families Programme in the Winchester District

The year two self-evaluation of Local Coordination Groups was formally signed off by the Winchester Supporting Families (Strategic) Local Coordination Group (LCG) in July. It shows significant progress in comparison with the year one results: in 2012/13 the evaluation identified 5 amber flags, 2 red and 1 amber/red: in 2013/14 the rating improved to 5 green flags and 2 amber. The evaluation assesses a number of criteria relating to leadership, governance, local coordination, partner engagement and outcomes.

The LCG's Operational Group now meets on a 6 weekly basis. Practitioners from a wide range of statutory and voluntary agencies come together to discuss new nominations to the programme, consider requests for intervention funding, seek advice and support for cases where progress may have stalled,

agree 'step down' plans from Transform (intensive family support service), and celebrate success. It's not unusual for 20 representatives to attend with others providing written or telephone updates. Meetings are always lively, well-attended and productive.

Under the Government's Payments by Results (PBR) framework the Winchester LCG has submitted claims for 13 rewards - 5 in May and 8 in August. The sum of £11,050 (£850 x 13) will be fed back into the programme. A Member briefing/training session was held in July 2014. During the evening Members were given the opportunity to consider a number of anonymised real life case studies.

The LCG has exceeded its target for the identification of families for year 3 – the target of 18 families was reached in September. At the time of writing this report the programme has identified a total of 83 families (years one, two and three) of which 93% are WCC or Housing Association tenants and 65% live in central Winchester wards. There are a number of recurring themes – domestic abuse (often child on adult), mental health (both adult and child), and substance/alcohol abuse.

Confirmation of the continuation and expansion of the programme has been received from Government. The Phase 2 roll-out will start in Hampshire from January 2015.

High Quality Environment Priority Outcome

Objective: Ensuring that the quality of the place that we enjoy is maintained and enhanced

- Review of the Air Quality Action Plan in order to improve air quality in Winchester City Centre,

The Environmental Health and Licensing Team are currently working on the delivery of various initiatives identified through the ISG process, which are intended to collectively improve air quality within the Winchester City Air Quality Management Area.

This includes the lobbying of HCC, by Cllrs Warwick and Southgate to commence the implementation of their own recommendations from the 2013 Winchester Traffic Management Study, which proposes to make Friarsgate into two way, between Upper Brook Street car park and the Union Street/Eastgate Street junction. However HCC have stated that they are awaiting the outcome of the current Silverhill Planning process before making a public commitment on commencement in order to avoid any 'abortive' work.

Further positive actions include:

- *A 20mph zone adopted in the Spring of 2014;*
- *'Un declared' on PM10's in 2013, albeit continue to monitor PM10's using a single 'road side' analyser;*
- *Traffic profiling study to commence in the New Year to identify the nature (age, type, size) of the traffic accessing the town centre. This will inform on whether there is a need to consider Winchester for a Low Emission Zone and also how much of an impact the current Park and Ride Bus fleet has on air quality;*

- *Additional air quality study in progress to identify whether there is a need to expand on the existing Air Quality Management Area, further up Romsey Road;*
 - *Adoption of a three tier zone car parking pricing structure to encourage greater use of the Park and Ride and outer car parks.*
 - *Electric car parking points now installed in Chesil Car Park and one in the Guildhall Yard. An additional 5 electric charging points soon to be installed by HCC at the South Park and Ride. Additional electric Pool car now procured for use by authorised officers.*
 - *2015/16 Environment Portfolio Plan identifies the need to update the Air Quality Action Plan to cover 2015 to 2020.*
 - *2015/16 Transport Portfolio plan identifies the need to undertake an options appraisal for the Park and Ride bus fleet to include the use of Euro VI, hybrid and full electric buses.*
- *Ensure value for money and achievement of acceptable levels of performance for the waste, street cleansing and grounds maintenance services,
The Joint Client Team are currently working through an improvement plan which is looking not only internal processes and procedures but also the contract monitoring regime in order to ensure that contract requirements are met.*

A new procedure for the issuing of rectification and default notices has been developed and is now in place and further work is underway to complete process reviews across the team which will be completed by year end.

A dashboard for reporting performance across all contract areas has recently been developed and will be used for a wide variety of audiences and contract management meetings.

The Strategic Performance Framework s for the 2 main contract areas have been updated and are monitored on monthly basis linked to the number of contract sanctions applied during that period.

The Joint Environmental Services Committee will consider a report on the 26th November regarding contractor and Joint Client Team performance over the last year and whilst there are still a few concerns in some areas overall performance is gradually improving as the contract monitoring procedures are applied in a more structured manner.

A review of the Joint Client Team has also been completed and will be considered by JESC at their November meeting. As well as recommending further improvements in the way the team operates it is also proposing additional contract monitoring resources based in Winchester in recognition of the demands presented by the scale of the grounds maintenance and street cleaning volumes.

Objective: Work towards a low carbon District

- Deliver our Climate Change Programme, including actions to reduce our own carbon footprint

The most recent figures for the City Council's own carbon emissions show a downward trend, although 2013/14 showed an increase largely resulting from increased electricity consumption for air changing purposes at the Brooks Car Park and changes to the metrics used for calculating emissions.

WinACC has also compiled its annual review of emissions for the District as a whole, and again observed an overall downward trend but with domestic households doing far more to reduce their carbon footprint than businesses and big organisations.

Both reports and a press release issued earlier this month can be found at www.winchester.gov.uk/news/2014/nov/council-shows-carbon-consumption-goes-down-asks-businesses-follow-suit/

The first half of the year has seen the adoption of the Low Carbon Route Map, designed to support the development of a low carbon economy for the District. The Climate Change Programme Board has been renamed the Low Carbon Board and has new terms of reference, with specialist sub groups progressing key areas such as renewables.

- Work to reduce the levels of contaminated recyclables and increase capture rates through our Joint Waste Resources Action Plan with our partners East Hampshire District Council

The Joint Environmental Services Committee recently agreed a new Waste Minimisation Plan which contains a number of work streams to deliver improvement in recycling rate and a reduction in the amount of household waste.

The plan has been scrutinised both within WCC and EHDC and a funding growth bid has been submitted for the 2015/16 budget to support this work.

The bin returns policy has recently been revised and will introduce a consequence for presenting contaminated recyclables which will need to be removed before the bin will be emptied at the next scheduled collection. This work will be supported by crew training to identify and record bins found to be contaminated.

Promotional work to remind residents about recycling is on hold at present because the range of materials that can be included is currently being reviewed by Project Integra and it is hoped that pots, tubs and trays will be able to be collected in the future. In the meantime the opportunity has been taken to do so some promotion as part of the 2015 collection calendars.

A new textiles bank scheme has been rolled out in the first half of the year and will be promoted during the remainder. Income from the scheme is being

used to support the existing charities and any surplus will be earmarked for community grant purposes.

Prosperous Economy Priority Outcome

Objective: Supporting the local economy

- To support the implementation of the Low Carbon Route Map for the District.
The Route Map was presented to Cabinet for approval in May this year, and draft Portfolio Plans for 2015/16 include actions which will support delivery of its key themes.

The Winnall Planning Framework – currently being commissioned - will also take into account the objectives of the Route Map in formulating a strategy for the development of the Winnall trading estate etc.

New developments, ranging from River Park to Station Approach, will provide significant potential for delivery of the Route Map in coming years.

The Housing Department has recently completed its stock survey and is considering the viability of widespread improvements (such as retrofitting solar panels when replacing roofs) alongside its existing programme of repairs/maintenance which has already seen the introduction of more efficient appliances to Council-owned homes.

Communities and Transport Portfolio Plan 2014/15

Mid Year Monitoring Report

This appendix provides an update on the progress achieved since the beginning of April against the actions included in the Communities and Transport Portfolio Plan.

Active Communities Priority Outcome

Objective: Ensuring that our communities are healthy and safe.

- Work with partners to deliver the actions within the Community Safety Partnership Plan,

Arising from the changes to the Anti Social Behaviour, Crime and Policing Bill an in-house training session for relevant staff was held on 24 July which covered the fundamental detail of the changes to legislation. This enabled officers to agree the process and procedure for delivery at a local and Hampshire level.

The new policy and procedure was launched on 20 October and at the same time elected members received a briefing paper outlining the changes to the tools and powers following implementation of the changes to the Bill. These tools and powers are now in place.

The Strategic Refresh report was completed and presented to the Community Safety Partnership Strategic group on 15 September. The Report was signed off during the meeting.

In addition the Community Safety Manager is currently involved in the consultation between the Police & Crime Commissioners (PCC), Commissioning Director and the Community Safety practitioners to try and agree a cost effective commissioning project that provides consistent and timely audits at a police force/partnership level, funded by the PCC. This is still an ongoing discussion.

- Provide neighbourhood officer support to newly developing communities within the emerging Major Development Areas.

Neighbourhood Service Officers (NSOs) cover the Winchester District and will actively support developing communities in a variety of ways e.g. tackling low level ASB, organising community events, working alongside lead agencies. In the Southern Parishes NSO's have developed a good working relationship with the community development officer at Old Park Farm (West of Waterlooville), undertaking a lead role in public reassurance activity and more latterly the partnership operation related to fly grazing and a successful application to the courts for ASB enforcement. The team organised a Summer activity campaign (Access all Areas) across the District, aimed at reducing the incidence of ASB – the District event ended with a finale in Whiteley and just under 500 young people attended.

High Quality Environment Priority Outcome

Objective: Ensuring that the quality of place we enjoy is maintained and enhanced.

- Reduce the amounts of fly-tipping across the District through targeted enforcement campaigns

A police led operation was undertaken in partnership with other agencies in the early part of the year which targeted those dealing in scrap metal.

The HCC Southwick Pilot has already identified a Fly Tip perpetrator during its first 6 months of delivery.

A review of the pilot will be undertaken in October to ascertain the feasibility of expanding the scheme across the District. A review was undertaken and a draft report has been produced. However early indications are showing some issues around the capture of data and erection of camera's, both of which will need to be resolved if expansion is to be considered.

The following investigations have taken place during the period December 2012 to 1 October 2014:

Verbal warnings issued 4, written warnings issued 6, Police Caution issued 3, Police FPN issued 1, Police Community Resolution 1, Successful prosecutions 2, Cases investigated 6, Cases going forward to panel decision 0 (warn, caution or prosecute), Prosecutions pending 1 due in court January 2015.

The above information will form the baseline data for future recording.

Objective: Effective traffic management and support for transport provision.

- Seek opportunities to promote and improve sustainable and community transport provision in the District,

The Council continues to support financially shop-mobility, dial-a-ride and bike-about schemes. New cycle storage provided outside St. John's House, Winchester, and in conjunction with Hampshire County Council support for South West Trains DfT cycle bid (improvements to Winchester and Shawford stations).

- Implementation of the Winchester 20mph Local Sustainable Transport Fund Project.

Completed September 2014

- Consider and implement as appropriate the recommendations of Public Transport ISG 2013.

Report on progress considered by Overview & Scrutiny Committee 15/9/14 OS 106 refers.

- Review of Park & Ride.

Review underway and survey work completed. Report on options considered and recommendations for developing the service for 2016 and beyond scheduled for Cabinet consideration January 2015.

Prosperous Economy Priority Outcome

Objective: Supporting the local economy.

- Deliver the strategy for key parking sites in the District to enable the Council to balance economic and environmental priorities

Parking Strategy now informing development of Town Centre, feeding into projects such as Silver Hill, Station Approach, Winnall Planning Framework etc. Planning permission and funding secured for additional parking at Jubilee Hall in Bishop's Waltham and Station Close in Wickham to be delivered in next financial year. Park and Ride service currently under review as above

- Commission a targeted support service to ensure the resilience of our not-for-profit sector.

Service commissioned from Community First Havant and East Hampshire following competitive procurement exercise. Operating as Community First in Winchester District since May 2014, and receiving positive feedback from the voluntary organisations that they have supported. Reaching new organisations in the rural areas, including those representing minority groups. Two training days delivered so far, offering advice on sources of funding to reduce reliance on local authority grants.

Effective and Efficient Priority Outcome

Objective: Ensure that the Council is resilient with an agile and flexible workforce.

- Further develop approaches to neighbourhood management which makes a positive difference within wards,

The neighbourhood service team were actively involved in the Flood issues across the District, specifically in Hambledon in terms of welfare and reassurance visits.

Welcome to the Neighbourhood is largely based on the influx of new students moving into HMOs in Winchester - funding, literature and a stand at Freshers Fayre have all been secured in advance of this year's activity.

The Neighbourhood Service Team has participated in CountryWatch operations as well as supporting rural events.

The work of the Community Payback team is currently overseen by a member of the neighbourhood service team in liaison with relevant officers within WCC housing. The plan is to strengthen the partnership between All housing managers and the community payback team in order to extend the service across all of the district council estates. At the moment the scheme works predominately in the Stanmore and Winnall areas.

- Continue with the implementation of electronic improvements to the parking service which provide cost effective efficiencies and savings in the future,
Additional CCTV cameras installed and operating at River Park, St Peters car park and on the top floor of Chesil MSCP to monitor anti-social behaviour issues.

The introduction of enhanced Rialto software and smartphones for Civil Enforcement Officers is on target for implementation in December 2014.

- Explore other options for energy efficient lighting systems within the multi-storey car parks,
Lighting levels at South Winchester Park & Ride reviewed and adjusted to reduce energy costs and light pollution
Project to replace lighting at Chesil Multi Story Car Park with low energy LED lighting has been completed.
- Investigate income generation potential for the CCTV control room service including remote monitoring of other client's camera systems
Discussions taking place with other local authorities regarding WCC taking over the monitoring of their CCTV systems.